

SENDIASS parent interview

[Logos: Family Hubs, Durham County Council, NHS]

[Video clip: Lisa Kirton, SENDIASS Coordinator at Family Hubs speaking to camera. Family Hubs logo on wall]

“SENDIASS is an information advice support service for parents, carers supporting children and young people who have a special educational need or disability. Our role is to support families so that they can make an informed decision and choice about their child’s education.”

[Video clip: Mother and children walking through hallway, entering room]

[Video clip: Mother speaking to Lisa Kirton in office, young boy playing on the floor on a black and white zigzag rug, young girl standing with mother. Poster on wall with I C O N]

“We’ve been holding some parent carer drop-ins at the fifteen family hubs across County Durham.”

[Video clip: Lisa Kirton, SENDIASS Coordinator at Family Hubs speaking to camera. Family Hubs logo on wall]

“We were really keen to offer families a face to face opportunity to come and just sit and have a chat with one of us, have a cup of tea, you know, tea or coffee and just kind of talk about whatever’s happening for their child at the moment within their education.”

[Video clip: Waiting area with Infinity Midwives poster on wall, several chairs and a desk. Lisa Kirton approaching a parent and talking, another staff member in the corridor.]

[Video clip: Lisa Kirton, SENDIASS Coordinator at Family Hubs speaking to camera. Family Hubs logo on wall]

“Parents often come to us with a worry, a concern. They’re maybe not confident about the support. Or maybe they’re just, they don’t know about what support their child can access within their education. And we have a role to give them that information, advice and support.”

[Video clip: Text: SENDIASS Drop-ins]

[Video clip: Family Hubs on wall. Parent speaking to camera.]

[Logos: Family Hubs, Durham County Council, NHS]

“It’s nice to be able to see somebody face to face in a relaxing environment where you can, you know, and you’ve got time to discuss what you need to discuss.”

Blue Screen with Text: To find out more about SENDIASS visit www.durhamsendiass.info