

## Video Transcript: Apprenticeships Durham County Council

00:00 – 00.15

[Apprentices at work, carrying out a variety of tasks. Music playing]

00.15 – 00.34

[Text on screen displays Emily MacPhail, Executive Support Apprentice. Apprentice talking about their role]

I chose an apprenticeship with Durham County Council because I've read so many good things about it, because I've got people who work for Durham County Council in my family. And I just thought that I might as well just give it a shot. I started at college, and I didn't really enjoy it as much as what I thought I would enjoy it, so I applied for an apprenticeship, I got my interview. I thought it went really, really well.

00.34 – 00.41

[Text on screen displays Ciaran Ball, Civil Engineering Degree Apprentice. Apprentice talking about their role]

What attracted me to the council was the first-hand experience what you gain while learning on the job and learning alongside your college and Uni course.

00.41 – 00.58

[Text on screen displays Kate Blocki, Data Analyst Apprentice. Apprentice talking about their role]

It was never something that I considered when I went to University, apprenticeships weren't weren't thought about. So even though I'm in my 40s I decided that I would give it a try and do an apprenticeship with the council and the data analysis um was what was something that I was interested in.

00.58 – 01.12

[Text on screen displays Katherine Marley, Level 7 Solicitor Higher Apprentice. Apprentice talking about their role]

So at Durham County Council there is a really good apprenticeship team who run induction events and do progress reviews with us, which is fab. If we ever have any questions or queries about our program they're always there to assist.

01.12 – 01.31

[Text on screen displays Rachel Smith, Business Administration Apprentice (Debtors and Collections). Apprentice talking about their role]

I think some of the things I enjoy most about the apprenticeship and the council is the team. I mean I love my team they're really nice and they're so supportive. If I have an issue they're always there to help and my senior officer as well like, they're amazing, they're always there to help me as well and I feel very very supported with my work and with mental health as well.

01.31 – 01.42

[Text on screen displays Tommy Hunter, Civil Engineer Apprentice. Apprentice talking about their role]

I'm supported by a lot of experienced colleagues erm, everyone's just like proper sound in the workplace and everything so, it's just like, it just feel you just feels real nice and comfortable like when you're when you're working

01.42 – 01.50

[Apprentices at work, carrying out a variety of tasks. Music playing]

01.51 – 02.02

[Text on screen displays Gabe Stafford, Leisure Team Apprentice. Apprentice talking about their role]

The teaching side of the apprenticeship is delivered partially through e-learning where you're given worksheets and booklets to work through but mainly it's face-to-face training such as the Lifeguard course. For about a week you were doing face-to-face training and learning and then you go through the exam.

02.02 – 02.29

[Text on screen displays Chris Hall, Community, Sport and Health Apprentice. Apprentice talking about their role, with images showing apprentices at work]

I currently help deliver our community walks, Couch to 5K, Get Run Ready, our Back on Your Bikes, Sofa to Cycles and we've also had opportunities to work with young people in nurseries and we've had opportunities to work in Leisure Centres.

02.29 – 02.36

[Apprentice talking]

By the time the apprenticeship comes to an end, I hope they have a full-time job with the council but also be instituted with the ICE as well.

02.36 – 02.44

[Apprentice talking]

Once I've finished with the apprenticeship I hope to be employed full-time at a Leisure Centre and hopefully work up into the manager pool within five to ten years.

02.44 – 02.55

[Apprentice talking]

So if you're ever unsure about applying for an apprenticeship, if it's your first job I would say go for it. You earn while you learn while you earn and you get so much experience.

02.55 – 03.13

[Apprentice talking]

I would absolutely recommend an apprenticeship with Durham County Council to anyone that asked. We are the biggest Council in the North East so the opportunities that arise from us are massive there is a career path for everyone and there's some career paths that you wouldn't even think of.

03.13 – 03.25

[Image of three faces in background, logo of Durham County Council, icon arrows, text overlay on image: Apprenticeships, which pathway will you choose? Music playing]