

Port of Call video transcript

[At the top left of the image a Durham County Council logo followed by the text 'Port of Call' is displayed. Both are visible throughout the video.]

[Adam Dickman, Co-Director – The Port of Call]

[Karen Dickman, Co-Director – The Port of Call]

[Head and shoulder video of Adam and Karen from within The Port of Call, Pizza and Gin Palace. Two members of staff are attending the bar area and serving counter, which are shown in the background.]

[Background noise of crockery, cutlery and customers talking]

[Adam Dickman speaking]

We've been open now for two weeks. We've just started our breakfast menu today. It's our second site and the Economic Development team helped us with a couple of things. The improved accessibility with the porch. The new front windows. It's allowed us to free up funds.

[Karen Dickman speaking]

We've been in the business for a long time and in the past when we've approached people for help, we always seem to have hit a brick wall, which is the truth. Where on this occasion, I felt as if Durham County Council were here to help us and they wanted to promote the business, where in the past we haven't felt that.

[Video still with a Durham County Council logo at the top, middle. Underneath the logo text which reads:

Find out how our Community Economic Development team can help your business:

03000 267 967

CED@durham.gov.uk

www.durham.gov.uk/retail]