

BUILDING CONTROL

Local Performance Indicators Between 1st October 2013 – 31st December 2013

	TARGET	ACHIEVED	Reason for dip in Performance
Percentage of Full Plans Applications examined with substantive reply sent within 15 working days of validation	100%	90.0%	Office and Staff relocation and change in roles has caused this dip in performance
Percentage of Responses to Letters or written Query provided within 10 working Days	100%	97.7%	
Percentage of Site Inspection requests carried out on requested day, including if requested before 10am on the day of inspection	100%	100%	
Percentage of Dangerous structures visited on same day of report (within 24 Hours)	100%	98%	
Percentage of Demolition notices issued within 10 Working Days of receipt of Notice of Intention to Demolish	100%	50%	Office and Staff relocation and change in roles has caused this dip in performance
Percentage of acknowledgement to Building Notices sent within 4 working days.	100%	83.9%	Office and Staff relocation and change in roles has caused this dip in performance